



Door Controls USA is always looking to make sure that we have all the cores on hand that we need to continue to provide the rebuilt products our customers require to service their customers.

To help us meet these demands, Door Controls USA has a Core Purchase Credit Program. With our CPC program, we purchase a wide variety of cores from most manufacturers to rebuild and restock our inventory. The items we are most interested in are Controls, Motors, Gear Boxes, Motor Gear Box Assemblies, and Operators.

The following guidelines have been established.

CPC (Core Purchase Credit) guidelines:

- Prices are driven by supply and demand and therefore subject to change.
- All core purchases are subject to core verification and must be repairable.
- The price credited for a core when received will be based on the current CPC rate.
- Paperwork must be included with the cores indicating the cores are for core purchase, otherwise, you will not receive a credit.
- To guarantee CPC pricing, a copy of the quote must be included with the cores.
- CPC amounts are posted to customer accounts and can be applied to any open or future parts order unless prior arrangements have been made.
- Cores may not be used for CPC if owed on account as a core due or past due core. Any cores owed will be used to satisfy the due core.
- Door Controls will cover the shipping expenses provided all the arrangements are made and scheduled by the Door Controls USA core returns group.

A complete list of the cores we purchase is available on our website. [www.doorcontrolsusa.com](http://www.doorcontrolsusa.com)

Please direct any questions regarding core purchase credits to the Door Controls USA Core Return group at [corereturns@doorcontrolsusa.com](mailto:corereturns@doorcontrolsusa.com).

Thank you,  
Door Control  
**Core Returns Group**