

How to Return a Core

DoorControlsUSA.com

Packing Instructions

1. Remove the re-manufactured item from the package and save the existing foam and box.



2. Place the old core (original product) from the door in the same box the re-manufactured item was shipped in.



3. Place the provided Core Return Form and Red Tag inside the box with the old core to be returned.







4. Close and tape the box. Then apply the UPS or FedEx shipping return label over the old label.





5. Keep a record of the tracking number that is provided with the return label and schedule a pickup or drop the package off at a UPS or FedEx location.

SHIP TO:		DATE OF SHIPMENT
WHSE MANAGER		
DOOR CONTROLS USA	MAIN	
221 VZ COUNTY ROAD		CUSTOMER SERVICE 1 - 800 - PICK - UPS
BEN WHEELER TX 757	114	1-800-7104-070
PACKAGE CONTENTS :	- Packed by B. Rose	
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Questions?

Core Related Issues

Core Return - 800.437.3667 ext. 4507 CoreReturns@DoorControlsUSA.com