

STI-NA, No. 12-012 Sales and Technical Information, North America

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Full Break Out Bottom Guide, T-Block and Surface Track Launch

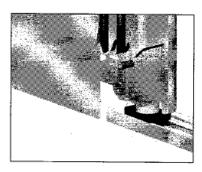
10/5/2012

In our continuing effort to improve our products and processes, the following information is being issued regarding a new heavy-duty bottom guide for our slide door products.

We are simplifying the pin guide and track assemblies by getting away from the black plastic track cap and washer and replacing them with a T-Block (part # US21-1730-01) to do the job of both. The new T-Block has undergone extensive testing throughout North America in many challenging environments and it greatly improves the wear while also reducing noise and vibration. This new design will be utilized in all products except our Besam Unislide Resilience, which uses its own special guide.

⚠ The old plastic track cap (part# 50-20-135) and washer (part# 50-21-002) cannot be used with the T-Block.

In addition to its simpler design, the use of advanced polymer science (Tefion filled Delrin) and applied engineering make the T-Blocks highly durable. The T-Blocks have been tested in challenging environments for more than half million cycles and have shown very little wear and tested in average environments for over 1 million cycles. A new surface track (1009330) has been created for use with the T-Block and will replace tracks US01-0433 and 50-15-396.



The T-block is compatible with the following tracks:

US01-0280

US01-0281



US01-0581



1009330



The following tracks ARE NOT compatible.

US01-0433



US01-0516



50-15-396



Considering that the aluminum track is now a wearable, we advise splitting the threshold style track in line with the nose of the sidelight for easy removal. We will be offering the T-Block (part# US21-1730, \$7.50ea) and new surface track (part# 1009330, \$6.50/ft) through service parts. There may be additional lead times for large orders.

The T-Blocks will be implemented on the shop floor starting the week of 10/29/12 and be available to order from service parts immediately. If you have any questions, please feel free to send an e-mail to prodmaint.na.besam@assaabloy.com.

Thank you,

R&D Engineering

