

To Our Valued Customers,

Due to a tremendous amount of snow fall and severely low temperatures UPS, Fedex and various other shipping companies will not be servicing our Ben Wheeler, Tx. location today 2/15 and potentially tomorrow 2/16.

We are operational and running a short staff in the Texas office and are available by phone and email. All orders placed today are being filled from our North Carolina and Nevada warehouses. As conditions continue to change, we will keep you informed.

For additional information regarding shipping delays please follow the links below...

UPS

<https://www.ups.com/us/en/service-alerts.page?id=alert1>

Fedex

<https://www.fedex.com/en-us/service-alerts.html#weather>

We greatly appreciate your understanding and patience during this time. We will always do our very best to take care of, you, our customers no matter the challenge.

Sincerely

A handwritten signature in black ink that reads "Matt Lucas". The signature is written in a cursive, flowing style.

Matt Lucas